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## **STANDARD LIMITED WARRANTY PRODUCT RETURN & CREDIT POLICY**

The products manufactured by Acro Associates Inc. are warranted to be free from defects in workmanship and material at the time of shipment from the place of manufacture. Acro Associates Inc. will repair or replace, at its option, any part of our product that fails to conform to this warranty for a period of one year (12 months) from the date of manufacture. Acro Associates Inc. obligation under this warranty is limited to the repairs or replacement of defective product returned to us on an F.O.B. destination basis, provided that our examination discloses that such part or parts were defective.

The warranty described above is the exclusive Acro Associates Inc. warranty and is in lieu of all other warranties expressed or implied, including any warranty of merchantability or fitness for a particular use or any previously issued warranty. We neither assume nor authorize any person(s) to assume for us any other liability in connection with the sale or use of our products.

No warranty of any kind is made or shall be imposed with respect to any product, valve or parts (1) which have not been properly installed and tested in operation, (2) which have been subject to misuse, negligence, acts of God, or the elements, or any other form of casualty, or (3) which have been altered or repaired outside of our plant in a way so as, in our judgment, to affect performance or reliability.

The parties agree that the buyer's sole and exclusive remedy against Acro Associates Inc. shall be for repair or replacement of the defective parts under the conditions stated above. The buyer further agrees that no other remedy (including but not limited to incidental or consequential damages for lost profits, lost sales, loss of use, injury to person or property, or any other incidental or consequential loss) shall be available to them.

This warranty shall not apply to prototype valves or products or experimental valves or products. Materials and / or outsourced components used in the manufacturing process are subject to their supplier's warranty. Copies of supplier's warranties are available on request.

The adjustment or replacement of defective parts made under this warranty will not extend the original warranty period.

**PRODUCT RETURN & CREDIT POLICY:** Seller is under no obligation to take back material for credit or exchange when the reason for the return was anything other than the Seller's error. At Seller's sole discretion, should a return of this nature be authorized, the items returned must be of current manufacture and be in resalable condition. A minimum 25% restocking charge will apply as well as any additional charges necessary to restore items to resalable condition.